

BOOKING CONDITIONS AND INTERNAL RULE

RENTALS :

1. The lease becomes effective only with our consent and receipt of booking form with a bank transfert for an **amount of 1 / 3 of total price**. This agreement will be evidenced by receipt.
 2. **Join with your voucher a copy of your liability insurance.**
 3. **The balance of the total rental amount must be received no later than 30 days before your arrival date.**
 4. The day of your arrival the rental will be available from 15:00.
 5. The day of your scheduled departure, the rent will be released before 10:00 am.
 6. Arrival until 18h in low season or 19h00 in high season (except agreement of the reception after telephone contact or mail, to inquire before making your reservation)
 5. No arrival after 22:00
 6. In case of delay please notify the management.
 7. In case of cancellation, late arrival or early departure, no refund will be made.
 8. **The campsite propose you to subscribe an optional Cancellation and Interruption insurance in your rental contract.** Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campep Couvert insurance.
In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.
 9. The cleaning of the rental is charged to the tenant. **A security deposit of 80 €** for cleaning if not done correctly and **a security deposit of 200 €** for the equipment of your rent will be required upon arrival.
 10. In accordance with the provisions of Article L 612-1 of the Consumer Code, every customer of the campsite has the right to free use of a consumer mediator for the amicable resolution of a dispute which would oppose the operator of the land. The details of the consumer mediator that the customer can enter are as follows:
<https://medicys-consommation.fr/> or by post: MEDICYS - 73 Boulevard de Clichy - 75009 PARIS "
- The tenant will have to see at the arrival of the rental inventory and report any discrepancies within 24 hours upon reception. The cleaning deposit will be refunded after inspection. The equipment deposit will be sent within one week after finding equipment and inventory.***
- For the safety of all, access to the pool is restricted to campers. Visitors are required to attend the reception. Any camper or tenant is required to comply with the regulations indoors under penalty of immediate exclusion.***
- Management reserves the right to refuse access to the camping groups and families presenting with a greater number of participants capacity of the rented accomodation or available.***

FOR BOOKING

You will need to send us the reservation request by mail or post after filling it very precisely and to have signed. This should be accompanied by a deposit in the amount of 1/3 of the total rental and a copy of your liability insurance.

Warning : you have one week from the date of receipt to return the booking request. After this period, the reservation will be canceled unless you call us to confirm sending of your form. Upon receipt of your mail, we will send you an acknowledgment that it will submit to the reception on the day of arrival.