

## BOOKING CONDITIONS

### PITCH

1. The rental of your pitch becomes effective only with our agreement and after receipt of the booking along with a Euro check, international money or bank transfer order in the amount of **80€**.
2. The day of your arrival location will be available from 14:00.
3. The day of scheduled departure location will be open 12:00.
4. Arrival until 18h in low season or 19h00 in high season (except agreement of the reception after telephone contact or mail, to inquire before making your reservation)
5. No arrival after 22:00
6. **The balance of your stay and a deposit of 20 €(for the badge of the barrier of entry) will be required upon arrival.**
7. In case of late arrival or early departure from the scheduled dates will be charged per day reserved and not used the current rate.

**8. Effective case of cancellation, the deposit will be not refunded.**

**9. The campsite propose you to subscribe an optional Cancellation and Interruption insurance in your rental contract.** Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campeze Couvert insurance.

**In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.**

10. In accordance with the provisions of Article L 612-1 of the Consumer Code, every customer of the campsite has the right to free use of a consumer mediator for the amicable resolution of a dispute which would oppose the operator of the land. The details of the consumer mediator that the customer can enter are as follows:

**<https://cm2c.net>**

**or by post : CM2C 14 Rue Saint Jean 75017 PARIS**

***The presence of pets will be with the agreement of the campsite. It should be mandatory leash.  
A rabies vaccination certificate update (health card) you will be required on arrival.***

***For the safety of all, access to the pool is restricted to campers. Visitors are required to attend the reception.  
Any camper or tenant is required to comply with the regulations indoors under penalty of immediate exclusion.***

***Management reserves the right to refuse access to the camping groups and families presenting with a greater number of participants capacity of the rented accomodation or available***

***The fact of staying on the campsite implies acceptance of this regulation and commitment to comply***

***OFFENCE UNDER THE RULES OF PROCEDURE*** : If the resident disturbs the stay of other users or does not respect these rules, the manager may give notice thereof to stop the unrest. In case of serious or repeated breach of the internal rules and after notice by the Manager comply, it may terminate the contract. In case of criminal offense, the manager may call the police.